

CERTIFICATE OF REGISTRATION

Business Continuity Management System
ISO 22301:2019

INFOBIP LIMITED

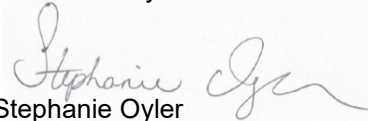
A-LIGN Compliance and Security, Inc. certifies that the organization operates a Business Continuity Management System that conforms to the requirements of ISO 22301:2019. The scope and boundaries of the BCMS is as follows:

The scope of the ISO/IEC 22301:2019 certification covers the Business Continuity Management System supporting Infobip Communication Platform including applications and programmable channels provided over web interface or Infobip API. Business Continuity Management System covers delivery of prioritized products and services and information systems associated and provided from collocation providers sites located in North America, Europe, and India Regions. Supporting activities and resources required for provisioning prioritized products and services are provided from sites and offices located in Europe. BCMS includes the following in-scope locations: see below.

Certificate	BCMS-IN-062823	Original Certification Date	June 28, 2023
Version	1.2	Expiration Date	June 28, 2026
		Issuance Date	July 15, 2025



Authorized by:


Stephanie Oyler
EVP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Business Continuity Management System and requirements of ISO 22301:2019 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.

INFOBIP LIMITED

IN-SCOPE LOCATION(S)

HQ: Istarska 157 52215
Vodnjan,
Croatia

Utinjska 29A,
10000
Zagreb,
Croatia

35-38 New Bridge Street,
London EC4V 6BW
United Kingdom

REGISTERED ACTIVITY

Crisis Management Team: Top Management
(CoreBoard and Coboard)
BC & DR Group, DR manager and teams: A-team
Office manager/representatives
Engineering (monitoring, troubleshooting and support)

Tactical Response and BCM Governance: BCM team, A-team, Office managers/representatives, BC and DR Group
Strategical Response: Crisis management and communication: Internal communications and External communication representatives
Incident Response: SOC, SRE, Compliance, Privacy (DPO), Infrastructure, Management and Engineering teams (support, monitoring and troubleshooting)

Engineering (monitoring, troubleshooting and support)