



[Infobip]

Consent Letter for Outbound Transfer of Personal Information

个人信息出境同意函

INFOBIP Information Technology (Shanghai) Co. Ltd. (Address: E08, 28th Floor, Aurora Plaza, 99 Fucheng Road, Pudong New Area, Shanghai) (the “Company”) needs to provide your personal information¹ to its affiliates outside the PRC for the following purposes. Details of the outbound transfer of your personal information are as follows: 英富必信息科技（上海）有限公司（地址：中国（上海）自由贸易试验区富城路99号主楼28层（实际楼层27层）E08单元）（“公司”）出于下述目的需要向位于中国境外的关联公司提供您的个人信息¹，您的个人信息出境详情如下：

Name of the overseas recipients 境外接收方名称	1) Infobip d.o.o 2) Infobip Limited
Address 地址	1) Infobip d.o.o: Istarska 157, 52 215 Vodnjan, Croatia 克罗地亚沃德年伊斯特拉县157号，邮编：52215 2) Infobip Limited: 5th Floor, 35-38 New Bridge Street, London, United Kingdom 英国伦敦新桥街35-38号5层
Contact information 联系方式	1) Infobip d.o.o: privacy@infobip.com 2) Infobip Limited: privacy@infobip.com
Purpose of processing 处理目的	Conduct customer relationship management, and provide products and services to customers. 开展客户关系管理以及向客户提供产品和服务。
Method of processing 处理方式	Only the authorized employees of the overseas recipients with the access permission can log in to the system to review, download and modify your personal information transferred abroad to perform the marketing function, manage customer relationship and provide products and services to customers. 仅限于境外接收方具有访问权限的经授权的员工可登录系统查阅、下载和修改出境的个人信息，以履行营销职能、管理客户关系以及为客户提供产品和服务。
Types of personal information involved 涉及的个人信息种类	Name, surname, role, phone of customer’s representative, social media account. 名字、姓氏、职务、电话号码、社交媒体账号。

¹ Personal information refers to all kinds of information related to identified or identifiable natural persons that are electronically or otherwise recorded, excluding the information that has been anonymized. 个人信息是以电子或者其他方式记录的与已识别或者可识别的自然人有关的各种信息，不包括匿名化处理后的信息。



The overseas recipients will retain your personal information as necessary to achieve the above purposes and as required by applicable laws and regulations. To be specific:

境外接收方根据实现上述目的之必要和适用法律法规的要求保存您的个人信息，具体如下：

The Privacy Policy of Infobip sets forth the retention period of your personal information. Unless otherwise agreed with you, the overseas recipients will retain your personal information during the period of provision of Infobip products and services and for 12 months after the end of the business relationship with the customer.

英富必的隐私政策中列载了您个人信息的保存期限。除非与您另有约定，境外接收方在英富必产品和服务的提供期间以及和客户的商务关系终止后的12个月的期间内保存您的个人信息。

After the expiration of the retention period, your personal information will be deleted or anonymized. If deletion of your personal information is not technically feasible, your personal information will only be stored and protected by the necessary security measures adopted, and will not be further processed or used for other purposes.

保存期限届满后，您的个人信息将会被删除或匿名化处理。如删除您的个人信息从技术上难以实现的，您的个人信息仅会被存储和采取必要的安全保护措施，不会被进一步处理或用于其他目的。

Under any of the following circumstances, the Company will delete your personal information, and you also have the right to request deletion of your personal information by contacting the Company at privacy@infobip.com: (1) the purpose of processing has been achieved, or cannot be achieved or it is no longer necessary to achieve the purpose of processing; (2) the Company stops providing products or services, or the retention period has expired; (3) you withdraw your consent; (4) the Company processes your personal information in violation of laws, administrative regulations or agreements; or (5) other circumstances stipulated by laws and administrative regulations. Where the retention period stipulated by laws and administrative regulations does not expire, or the deletion of your personal information is not technically feasible, the Company will stop the processing other than storage and adoption of necessary security measures.

有下列情形之一的，公司将删除您的个人信息，您也有权通过privacy@infobip.com联系公司以请求删除您的个人信息：(1)处理目的已实现、无法实现或者为实现处理目的不再必要；(2)公司停止提供产品或者服务，或者保存期限已届满；(3)您撤回同意；(4)公司违反法律、行政法规或者违反约定处理您的个人信息；(5)法律、行政法规规定的其他情形。法律、行政法规规定的保存期限未届满，或者删除您的个人信息从技术上难以实现的，公司将停止除存储和采取必要的安全保护措施之外的处理。

After receipt of your personal information by the overseas recipients, there will be no onward transfer.

境外接收方接收您的个人信息后，不会进行再传输。

When transferring your personal information out of the PRC, the Company will comply with the provisions on cross-border transfer of personal information under the Personal Information Protection Law of the PRC.

在向中国境外传输您的个人信息时，公司会遵循《中华人民共和国个人信息保护法》中关于个人信息跨境传输的相关规定。

If you have any questions about provision of your personal information by the Company out of the PRC, or you would like to exercise your rights in the personal information processing activities by making a request to the Company or the overseas recipients, you may contact the Company at privacy@infobip.com.

如果您对公司向中国境外提供您的个人信息有任何疑问，或者希望向公司或境外接收方行使您在个人信息处理活动中的权利，可以通过privacy@infobip.com联系公司。

This Consent Letter for Outbound Transfer of Personal Information is written in English and Chinese. If there is any discrepancy or conflict between the English version and Chinese version, the Chinese version shall prevail.

本《个人信息出境同意函》以英文和中文书就。若英文版本和中文版本之间存在任何差异或冲突，以中文版本为准。

